

Tender Clarifications – Questions and Answers

ICT SUPPORT SERVICES – NECT/2026/05/001

No.	Question	Answer
1	Please clarify if this is a purely support requirement?	Yes, this is purely a support requirement.
2	Based on this scope, is there no need to provide any additional services except support services for users and third-party engagement of ICT contracts?	Yes, only support services for users and third-party engagement of ICT contracts are required. No additional services are required.
3	Are we correct to assume that the following services have been outsourced: Connectivity, Backups, Laptop/Desktop Procurement, Cyber Security, Software Licensing, Business Continuity, and Disaster Recovery (DR)?	Yes, these services have already been outsourced. The procurement is done internal including the Business continuity and discovery with the support of the outsource service provider.

MATERIALS DEVELOPMENT – NECT/2026/05/002

No.	Question	Answer
1	Which education band does this RFP apply to (e.g. Foundation Phase, Intermediate Phase, etc.)?	The NECT currently undertakes a significant amount of work in the Foundation Phase. However, there may also be instances where service providers are required to develop materials for the Intermediate and Senior Phases.
2	Which subjects can we tender for, and in which languages should they be provided?	The purpose of the tender is to procure suitably qualified material development service provider(s) responsible for the development of various NECT Learning and Teaching Support Materials (LTSM) on an ad hoc basis. At this stage, no specific scope has been confirmed in relation to subjects, grades, or

		languages. Detailed requirements will be communicated as and when projects arise.
3	Is the service limited to materials development only, excluding printing?	Yes, this tender is for materials development only and excludes printing services. Printing is covered under a separate tender process.
4	What is the required grammage of the inner pages of the book? Is it 70/80gsm bond?	80gsm.
5	Is the A3 format intended as a booklet or a poster?	The A3 format may be required either as a booklet or as a poster, depending on the specific requirements of the project.
6	For A0, A1, and A2 posters, should they be delivered flat or rolled?	Posters must be delivered flat.
7	With the 200 titles and minimum 5000 printed orders, does each order include all 200 titles per school?	This will depend on the specific project requirements. Detailed specifications and quantities will be provided with each order request.

BULK PRINTING SERVICES – NECT/2026/05/005

No.	Question	Answer
1	Can we submit our own pricing schedule based on our standard format?	Yes. The bid document states that bidders are welcome to propose their own pricing schedule.
2	The bid refers to a minimum of 5000 printed orders for a minimum of 5000 schools. Kindly indicate the learner quantities per school on which print quotes should be based.	Learner and teacher quantities per school may vary depending on programme requirements and allocation needs. Detailed quantities will be provided at the time of specific print requests or project implementation.
3	Will the 200 titles be printed in colour, black and white, or both?	Printing requirements may include both full colour and black-and-white printing, depending on the nature and specifications of the required materials.
4	The bid refers to print and supply to schools per term. Do the titles change per term or remain unchanged for the academic year?	Print requirements are project-dependent and may change throughout the academic year based on programme needs, curriculum updates, or implementation requirements.
5	Are orders placed by individual schools or consolidated through NECT?	Orders are generally consolidated and coordinated through NECT in line with programme implementation requirements.

6	Is the requirement to deliver resources to schools a term in advance?	Delivery timelines depend on programme schedules, resource development timelines, and implementation requirements. Where feasible, resources are delivered in advance of a term and/or training.
7	Are all 5000 schools based in Gauteng or spread across multiple provinces?	The distribution footprint extends across multiple provinces. The figure of 5000 schools refers to “at least” 5000 schools as stated in point 3(a).
8	Is a list of school addresses available?	School and delivery information is generally provided based on project needs.
9	Kindly confirm the final folded sizes of booklets, e.g. A4 folded to A5 and/or A3 folded to A4.	Final folded sizes and specifications will be confirmed per print request and according to material specification requirements for each task or assignment.
10	Are the A5 and A6 sizes intended for small flyers printed double-sided, or are these booklet sizes as well?	A5 and A6 formats may apply to both flyers and booklet formats depending on the specific material requirements and print specifications.
11	Is it correct to assume that A2, A1, and A0 posters are printed single-sided only?	Yes. These sizes generally refer to poster formats printed single-sided unless otherwise specified in the print request.

FLEET MANAGEMENT SERVICES – NECT/2026/05/007

No.	Question	Answer
1	Can the 3-year claims history be provided?	An erratum regarding the insurance has been uploaded to the NECT website.
2	Which vehicle specifications, makes, and models should be quoted on?	Please refer to item 15 (Pricing Schedule), which addresses these requirements.
3	What distances and locations will the vehicles be used for?	This will vary depending on travel requirements at the specific time.
4	Kindly assist with the NECT policies and governance requirements listed on the website as part of the compliance requirements.	Yes, those are the requirements and compliance standards that each bidder must meet for this tender.

GENERAL QUESTIONS

No.	Question	Answer
1	The clause mentioning failure of service providers to indicate previous experience in software development/application customisation — is this relevant to the current Travel Management bid?	The clause was included by mistake and does not apply to the tender in question. A corrective memo has been uploaded to the NECT website.
2	Was the briefing session compulsory?	Yes.
3	Can I still submit a bid if I did not attend the briefing session?	Please refer to the tender requirements and briefing session conditions as stipulated in the bid document and related notices issued by NECT.

NB: Please regularly check the NECT Website for any memos, errata, amendments, clarification documents, or additional notices that may have been published in relation to the advertised tenders. Bidders are encouraged to continuously monitor the website throughout the tender period to ensure that they remain updated on any changes, corrections, supplementary information, or compliance requirements issued by NECT.